

Physician Engagement as if Capability Maturity Mattered

Comment	Physician Commitment	Capability Commitment
Quality is ambiguous and a rarely used term in defining compliance.	Commitment to Quality	Commitment to measurable improvement in the health of the Patient
This indicates that the processes are not in place and doctors are not in the initial stage but in the negative stages.	Champion the development and adoption of organizational processes and policies that drive excellence in quality care within an academic environment	Base patient care decisions on sound scientific consensus reflected in processes developed with your peers and measure outcomes ensuring the patient benefits.
What type of care? Do what with the measurements?	Provide quality patient care. Measure progress	Provide care based upon scientifically proven processes and publicly report your progress
The wiki world exists, people working collaboratively get projects finished, faster, more accurately and with better outcomes in every field.	Actively work with the hospital. Acknowledge your key role in improving individual and hospital care processes to boost quality and safety	Provide inter hospital leadership using the latest technology to develop a province wide database of online processes and best practices, sharing successes and failures openly to ensure best practices are improved upon in Ontario.
Compassion is important	Compassion	Compassion
	communicate in an empathetic fashion	agreed
Working together is a good	Working together / Respect the Individual	Working together / Respect the Individual
	Engage...listen...be respectful...	agreed
This is the most damning statement in this document and implies a chaotic work environment.	Practice in accordance with group decisions	Practice in accordance with scientifically demonstrated best practices. If unable; admit ignorance, seek help and offer comfort
Application of proven processes, improvement through scientific experiments that are reflected in the continually improving processes.	Value and respect diversity	Value and respect the scientific process, the use of the application of proven and repeatable treatments that cure a patients illness or ease their pain.